

# Ripley County Public Water Supply District #1 User Agreement

The undersigned being the owner or occupier of land located within the Ripley County Public Water Supply District #1 hereby makes application for water service connection and agrees to the following conditions:

Meters that we read and/or all meters should be accessible with no obstructions on or around meter pit.

The user will pay a monthly minimum charge for the water service from the time connection is made and pay for additional water used at the current rate. The user shall read the meter between the 1<sup>st</sup> and the 10<sup>th</sup> of each month and remit payment for the water used for the preceding month at the current rate. Failure to pay due bill by the 10<sup>th</sup> of the month will result in the addition of a 10% late charge until the bill is paid in full. Failure to pay the bill by the 15<sup>th</sup> of the month will result in disconnection of the water meter. Reconnection of a meter disconnected for any reason will be done only after the water user pays all fees, costs, penalties, and deposits as computed by the District. No future water service will be provided to any user with an unpaid bill.

Delivery point of water is the meter and all water passing through the meter is the water user's responsibility. Water service provided by the District shall be for the sole use of the water user and no connection will be made to supply water to share, resell, or sub-meter to any other customer. Each meter service shall supply water to only one dwelling, or one dwelling and one business if both are used by the owner. If residence or business is changed to rental property then the customer will be required to install another meter setting.

Missouri State laws specify no physical connection between any other water source, private well, cistern, pool, sewer, drain, conduit, storage reservoir, chemical applicator, or any other device which does or may contain sewage, untested water, waste, or any other unknown which may contaminate the public water system. Public Drinking Water Regulations require that as of January 1, 1989, materials used in the construction, expansion, modification, or improvement of a public water system or customer water system shall be lead free. Only solder and flux containing not more than 0.2% lead and pipe fittings containing not more than 8.0% lead shall be considered lead free. Representatives of the Water District may at any reasonable hour come onto the property of a water user for the purpose of making inspection to enforce this or any other provision of Water District Rules. The laws of the State of Missouri, the bylaws of the District, and the rules and regulations of the District as presented in this document, may be amended at any time. These changes as they occur will then be sent to all Water District #1 users.

Septic lines of any resident or business in the District will not be placed where septic waste could reach water mains or service lines of the District. Violation will result in immediate disconnection of the service.

The user agrees to grant a water line easement to the District for the transmission of water over, under and across any interest he may have in real property bounding the roads along which the water transmission lines are placed. No water service will be made until the easement is properly filled out, notarized and returned to the District. The water user grants the right of district personnel at all reasonable hours to enter upon the premises to read and test meters, inspect piping and to perform other maintenance duties including digging and to make repairs to insure operation of water service, or to remove meters or other equipment for nonpayment or other reasons. Any repairs to the District lines due to customer negligence, digging without lines located, etc., or other damage will be billed to the water user. It is the customers' responsibility to keep a lid on the meter pit to protect it from freezing. The Water District makes all reasonable efforts to supply continuous uninterrupted service; however, service may be interrupted for making repairs, connections, extensions, or for equipment failure. The District is not responsible, and will not be liable, for any damage or inconvenience caused by water interruptions. Users with extreme water requirements should make arrangements to maintain a sufficient supply of water for use during their outages. Immunocompromised persons with health risks should always use boiled water, seek advice from their health care provider, and maintain a sufficient supply of water for use during outages.

No party shall tamper with, open, or close any water valve on the Water District system. If there is a major line leak, the District must be called. The valve at the meter is for water district use for change meters, service line leaks, etc. **Users should provide their own shut off valve at their dwelling for cases of emergency.** The Water District will not be held responsible for flowers, shrubs, trees, or any objects restricting access to water meters, line valves, or water lines.

Tampering with the meter, meter valve, meter locks, use of meter jumpers, or use of meter bypasses will be dealt with through the Ripley County Sheriffs Department, and criminal charges filed against anyone found to be bypassing or tampering with a meter. Water service will be immediately stopped and all deposits forfeited. Water service will not be restored until a penalty of \$500, and/or prosecution for criminal charges, plus an estimated bill for water use, repair fees, charges and deposits are paid. If meter is tampered with second time meter setting will be removed and customer will no longer be provided water by Ripley co. water district number 1.

If the user requests disconnection of service, the District will read the meter, disconnect it and the last water usage owed will be calculated. If the amount due is less than the deposit, then the balance will be mailed to the user. If the amount due is greater than the deposit, then a bill for amount due will be mailed to the user. If no forwarding address is given, the refund will be sent to the current address. If the refund is returned by the Post Office it will be held for 60 days, and if not claimed will be forfeited to the Water District general account.

Account Number \_\_\_\_\_

USER NAME \_\_\_\_\_ DATE \_\_\_\_\_

SPOUSE NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ Zip \_\_\_\_\_

PHONE \_\_\_\_\_ RESIDENTIAL \_\_\_\_\_

SIGNATURE \_\_\_\_\_ TAX EXEMPT \_\_\_\_\_

RENTAL YES/NO \_\_\_\_\_ OWNER NAME \_\_\_\_\_

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